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Results-driven professional with a career-long record of software engineering, software support and technological solutions.

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**TECHNICAL SKILLS**

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HTML, CSS, JavaScript, Node JS React, Redux, Angular, PostgreSQL. Express, Sequelize, API, JSON, Ruby, Ruby on Rails, Active Admin, Axios, Bcrypt, Surge, Google Firebase, Python, Django, SQL, BQL, Git, Material UI, Figma

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**PROFESSIONAL EXPERIENCE**

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FUNDRAISE UP, BROOKLYN, NEW YORK, NOVEMBER 2021 TO PRESENT

**SENIOR SOLUTIONS ENGINEER**

- Tier One Developer and Partner Escalation Support, addressing client questions and reporting bugs and enhancement to our Dev Ops team.
- Partner with Sales and Success Managers to address and solve technical challenges, gaps, and opportunities for clients during onboarding.
- Build and maintain Salesforce configurations in APEX for appropriate client workflows.
- Develop internal and external product documentation, including FAQ's and Training manuals.
- Conduct client-side A/B testing, and measure performance with Google Analytics.
- Map transaction Fundraise Up data to client's CRM to ensure data consistency across platforms.

BEAVERDEVS, NEW YORK, NEW YORK, JANUARY 2021 TO PRESENT

**CO-FOUNDER/SOFTWARE ENGINEER**

- Lead Front End Engineer and Designer. Build a new Front End utilizing Material UI, React and Sass.
- Lead Data Architect establishing best practices and methodology in Database architecture, design and development. Including third party application integrations.
- Developed internal CRM/Bug Tracker tool allowing internal processes that decreased debugging time by 30%.
- Developed a quality documentation process to ensure that new client/employee onboarding is correctly set up, establishing a set of norms and best practices.

LEAGUESQUARE, NEW YORK, NEW YORK, JUNE 2020 TO JANUARY 2021

**SOFTWARE ENGINEER**

- Assisted Front End engineers to develop and improve components which increased application speed by 19%.
- Increase performance in Google Core Web Vitals from 50 points to 87 points.
- Developed new onboarding experience for clients that included a new design flow for conversion.
- Migrated multi-page onboarding to single-page onboarding which increased client completion rate by 42%.
- Lead SDLC process, ensuring that each step is documented properly for new engineers and designers.

BLOOMBERG LP, NEW YORK, NEW YORK, MARCH 2018 TO MARCH 2020

**SUPPORT ENGINEER AND SOLUTIONS ENGINEER**

- Developed internal Bloomberg Query Language, for faster data modeling queries.
- Built and strengthened relations between 900 users and Bloomberg, generating sales of 1.2M in ancillary products and Data.
- Met with Chief Product Officers to determine the implementation process of the Bloomberg data feeds.
- Organized 98.8% of new product implementation across Bloomberg's 300K+ global users.
- Communicated with other departments on issues such as bugs, UX/UI fixes, and changes to the engineering team; served as a communication bridge between clients and engineering departments.

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**EDUCATION AND CREDENTIALS**

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SOFTWARE ENGINEERING IMMERSIVE, 2020

General Assembly, New York, New York

BACHELOR OF ARTS (B.A.) IN INFORMATION SCIENCE, 2012

University at Albany, Albany, New York

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**ADDITIONAL INFORMATION**

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**Languages:** English, Spanish

**Interests:** Biking, hiking, photography, literature, baseball, software engineering, community service, softball